



**Prescription to  
Nutrition: Integrating  
Food Pharmacies into  
Clinical Practice  
August 2, 2023**

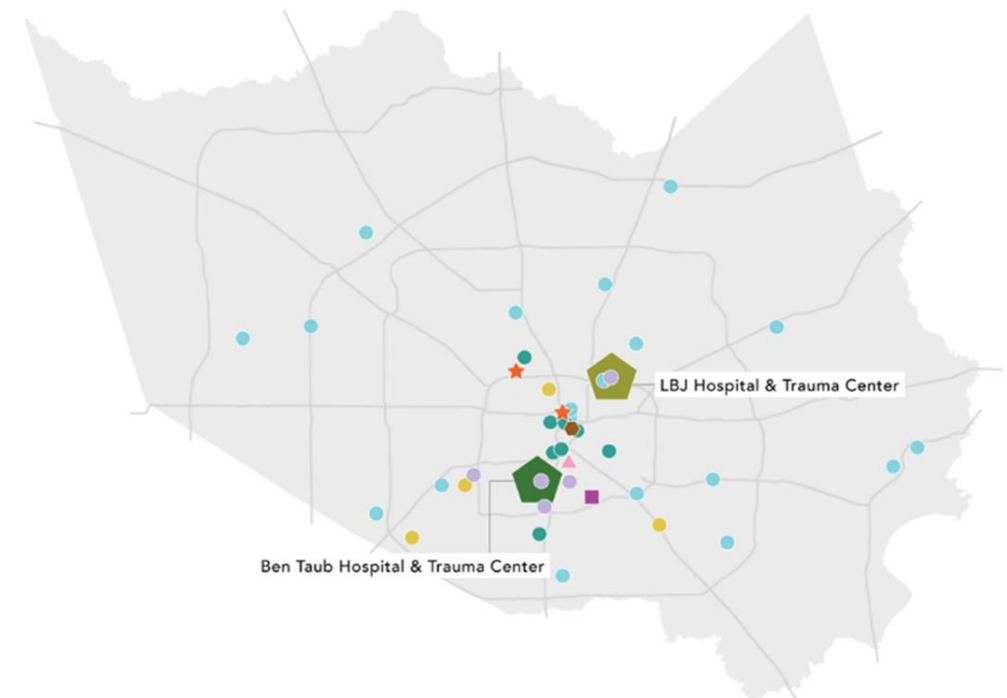
# Harris Health System

4<sup>th</sup> largest public healthcare system

A Holistic + Integrated System

- Community Health Centers
- Homeless Clinics
- Same Day Clinics
- Multispecialty Clinics
- ★ HIV Care Centers
- Harris County Correctional Health Practice
- ▲ Dialysis Center
- Dental Center

2 acute care hospitals-Level 1 & III Trauma Centers



# Harris Health System

FOR OVER 50 YEARS

Established by **Harris County** in 1965 to provide care to **underserved** residents

Harris Health cared for **254,967 unique patients** in 2020, with 54% **uninsured** and 90% hailing from **communities of color**



- Harris Health: 44%
- FQHCs: 36%
- Other Nonprofit Clinics: 20%



- Uninsured: 54%
- Medicaid: 22%
- Medicare: 11%
- Commercial/Other: 13%



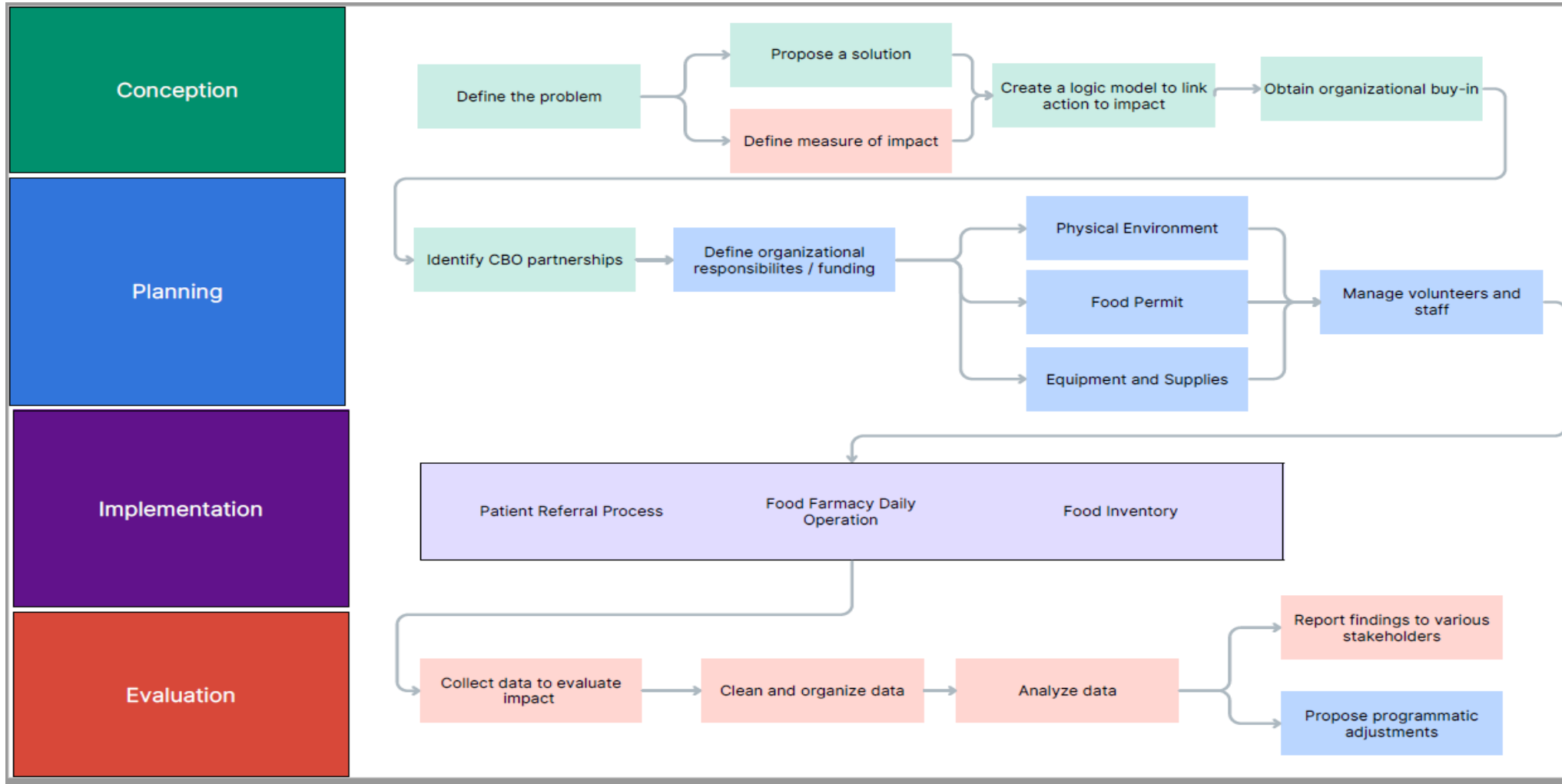
- Hispanic/Latino: 57%
- Black/African American: 25%
- White: 10%
- Asian/Pacific Islander: 3%
- Middle Eastern/North African: 3%
- Other: 2%

# Food Insecurity Impacts Health

Household food insecurity increases the likelihood of being overweight or obese, increases the prevalence of diabetes by two to three times, and is correlated with higher A1c values.

Seligman HK, Jacobs EA, López A, Tschann J, Fernandez A. Food insecurity and glycemic control among low-income patients with type 2 diabetes. *Diabetes Care* 2012; 35:233–238.

# Journey



# **Conception: Why Food & Nutrition**

## **Harris Health System's Top Ambulatory Diagnoses**

**High Blood Pressure**

**High Cholesterol/Lipids**

**Diabetes & Unmanaged A1c**

# Conception

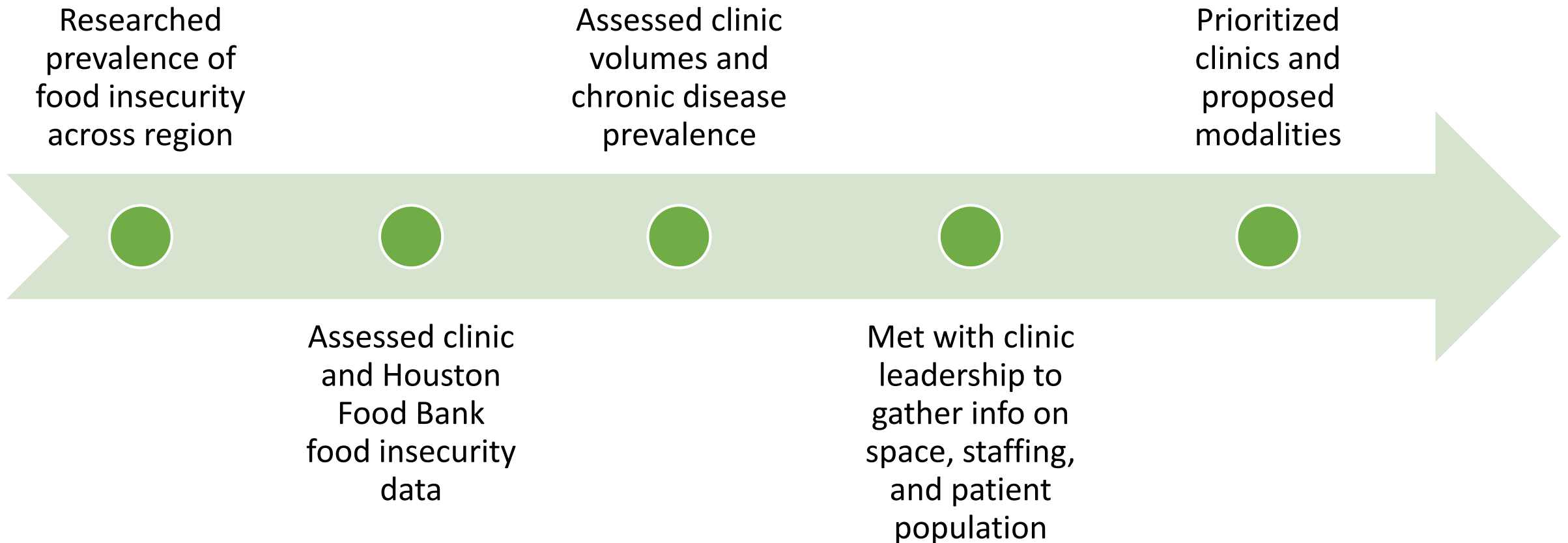
Recommendation	Rationale	Action Steps
<b>Frame hunger as a health issue</b>	<ul style="list-style-type: none"> <li>Stigma</li> <li>Health care is uniquely positioned to address hunger issues because of the link to nutrition, obesity, chronic disease and overall health</li> </ul>	<ul style="list-style-type: none"> <li>Create an environment to minimize stigma and empower patients</li> <li>Sensitivity training</li> <li>Solicit feed back</li> </ul>
<b>Screen for food insecurity</b>	<ul style="list-style-type: none"> <li>Health outcomes impacted by social and economic circumstances</li> <li>Rooted food insecurity screening minimize stigma while enabling collection of essential data</li> </ul>	<ul style="list-style-type: none"> <li>Validated risk assessment tool embedded in EMR</li> <li>CCM engagement</li> <li>Create access points that do not need a provider referral</li> </ul>
<b>Secure leadership support for access and immediate assistance</b>	<ul style="list-style-type: none"> <li>Executive leadership sponsorship is critical in driving program success</li> <li>Board member commitment to hunger issues drive action</li> </ul>	<ul style="list-style-type: none"> <li>Create interventions addressing FI at a local and community level</li> <li>Secure committed partners</li> <li>Plan for cyclical fluctuations in FI demands</li> </ul>
<b>Clinician engagement</b>	<ul style="list-style-type: none"> <li>Clinician often unaware of magnitude of food insecurity challenges in the population</li> <li>Physician referrals drive patient engagement and resource utilization</li> </ul>	<ul style="list-style-type: none"> <li>Data sharing with clinicians</li> <li>Create data at all levels ie provider, clinic, department etc</li> <li>Share utilization information to support closing the loop</li> </ul>
<b>Partnerships with organizations and set expectations</b>	<ul style="list-style-type: none"> <li>A cast of wide partners helps with access and intervention</li> <li>Clear expectations guide and ensure sustainable efforts and mutual benefits</li> </ul>	<ul style="list-style-type: none"> <li>Wide network of partners to fill gaps</li> <li>Community partnerships for unknown opportunities</li> <li>Share clinical expertise</li> </ul>
<b>Create outcomes</b>	<ul style="list-style-type: none"> <li>Sustainability</li> </ul>	<ul style="list-style-type: none"> <li>Data demonstrating clinical and utilization</li> </ul>

# Planning: Best Practice Models

Program	Offerings	Partnerships
<p>St. Cristopher Children’s Hospital</p> <p>Hunger VS</p>	<p>Full service WIC office (started as a mobile unit)</p> <p>SNAP</p> <p>Food Rx and Farm (target population) (Farm 1FTE) purchase</p> <p>1 FTE and volunteers</p> <p>Nutrition Education</p> <p>3000 pts annually 25 boxes per week</p>	<p>Lancaster Farm Fresh Cooperative</p> <p>St. Christopher’s Foundation</p>
<p>ProMedica* Outpatient</p> <p>Hunger VS</p>	<p>System food pharmacies</p> <p>Food selection for disease process</p> <p>Pantry 1 PT and 1FTE as well as 1-2 volunteers</p> <p>30,000 screened inpatient since 2015 served 3,000 households</p>	<p>Seagate Food Bank-Ohio</p>
<p>Arkansas Children’s Hospital</p> <p>No formal tool</p>	<p>Free year round meal program (federally subsidized)</p> <p>SNAP</p> <p>WIC</p> <p>1 Director and community and hospital staff volunteers</p> <p>Nutrition Education</p> <p>100 pts/day since 2013; 40,000 lunches</p>	<p>Arkansas DHHS</p> <p>USDA</p> <p>Helping Hands</p> <p>Hunger</p>
<p>Boston Medical Center</p> <p>Hunger VS</p>	<p>Preventive</p> <p>Nutrition education classes and 1:1</p> <p>Pantry 1 FTE Pantry Manager, 2 non-clinical, 2 students</p> <p>Data sharing dept specific-pt activity &amp; prevalence</p> <p>80-100 pts/day Packing 3-4 minutes by staff</p>	<p>Boston Food Bank</p> <p>Whole Foods</p> <p>Walmart</p>



# Summary



# Implementation: Best Practice


**Hunger Vital Signs™ - English**

1. Within the past 12 months, we worried that our food would run out before we got money to buy more.

Never true  
 Sometimes true  
 Often true  
 Don't know, refuse to answer

2. Within the past 12 months, the food we bought just did not last and we did not have money to get more.

Never true  
 Sometimes true  
 Often true  
 Don't know, refuse to answer





**FOOD FARMACY**  
HARRISHEALTH SYSTEM

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**What will you receive?**  
- 30 pounds of healthy food  
- Education by your dietician

**Hours of operation:**

F-284748 | 05/2019

# Screening Best Practice Advisory and EPIC

- Often AND Often True → once the section is “Closed”, a BPA will fire indicating that the patient is Food Insecure and requires a CCM Referral: the referral will default to “Order” and to place it, press “Accept” within the BPA

The screenshot displays the Epic EMR interface for a patient named Zztest, Rani. The main window shows the "Food Insecurity Screening test" with the following details:

- Food Insecurity:  Mark as Reviewed 5/2/2019
- Patient refused all
- Within the past 12 months, you worried that your food would run out before you got money to buy more. (Never true, Sometimes true, **Often true**, Patient refused)
- Within the past 12 months, the food you bought just didn't last and you didn't have money to get more. (Never true, Sometimes true, **Often true**, Patient refused)
- Buttons:  Mark as Reviewed, Restore, Close (highlighted with a red arrow), Previous, Next

The right-hand pane shows the "BestPractice" section with the following items:

- FlowSheet Data
  - Edit Modifiers in HM
  - Review past results/procedures
  - Document medical/surgical history
  - Document historical immunizations
  - Accept (1)
- Important (1)
  - ⚠ Patient identified as Often Food Insecure & requires a CCM Referral**  Accept (1)
  - Buttons: Order, Do Not Order, Referral to Clinical Case Mgmt (AMB)
  - Accept (1)
- Other (3)
  - ⚠ Don't forget to document the removal of shoes and socks using .dmfoot
  - Open Progress Note

# Risk Stratified Approach

FIRSTLink (positive screen for food insecurity)

- Emergency food distribution with nutrition education
- Connection to local resources and CAP navigator

Food Rx (positive screen for food insecurity + Chronic Disease component)

- Programmatic distribution-provide food and disease management education at a determined frequency and time period
- Disease management education provided by Registered Dietitian and/or Nurse Patient Educator
- Long term intervention-connection to local resources and CAP Navigator

# Other Food Pharmacy Considerations

- Site
  - stigma
- Access
  - transportation
- Staffing
  - Roles and responsibilities CHW, Patient Educator, Dietitian, and partners
- Permits
  - Food handling, infection control
- Hours
  - Community
- Delivery from HFB
  - Trucks, weight, staff
- Outreach
  - Enrolled and not enrolled clients



# Into The Home . . .



- ✓ Up to 30 lbs of fresh food every 2 weeks
- ✓ Financial assistance navigation (e.g., SNAP, TANF)



# To The Table . . .

## Culinary Medicine:

< \$8

A1c compliant

Tastes good

Culturally sensitive

< 25 minutes

NOURISH  
SEED-TO-PLATE-TO-PREVENTION



# Back to the Patient . . .

“Walk & Learns”

Disease Self-Management & Prevention



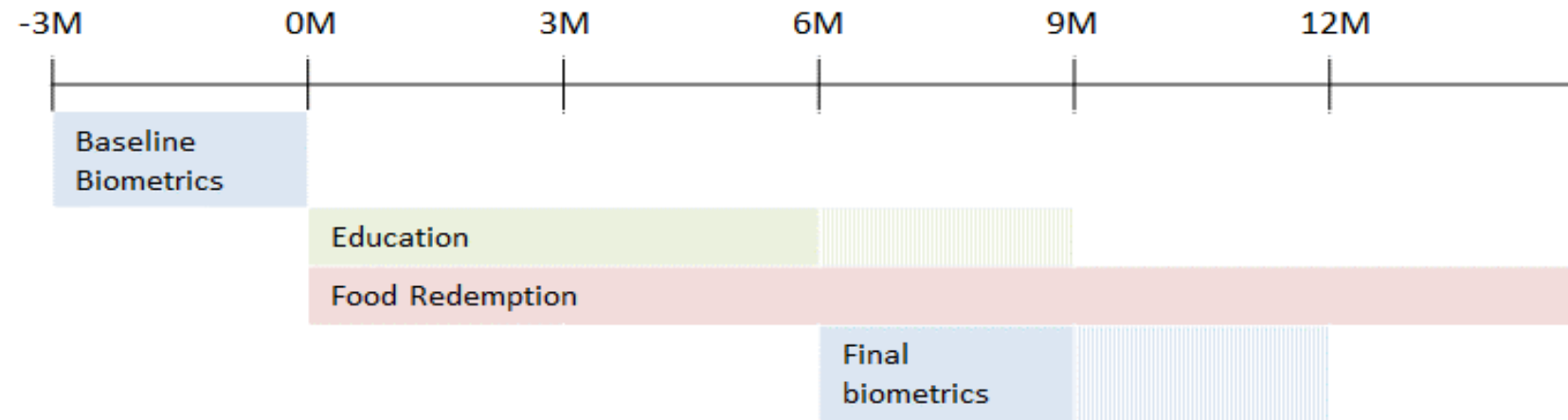


# Education Topics

Month	Topic
January/July	Smart Snacking & Rethinking your Drink
February/August	Go Lean with Protein & Watch Out for Fats
March/September	Vary you Non-Starchy Vegetables
April/October	Get Energized with Grains and Starches
May/November	Focus on Fruit & Dairy
June/December	MyPlate & Intro to Carbs

# Evaluation: Data Collection


## Visual Timeline



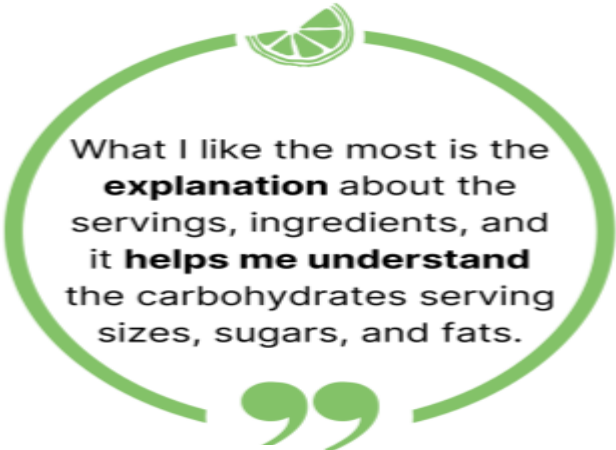
# Scorecard

Outcome	Data Sources (Method)	Data timepoint(s)	Measure for control group
Increasing consumption of fresh vegetables (self-report)	EPIC/Excel (survey)	Baseline, 3 months (mid-pt), 6 months	
Increased knowledge of how food impacts health	EPIC/Excel (survey)	Baseline, 3 months (mid-pt), 6 months	
Improving A1c control (A1c >9)	EPIC	As recommended clinically (usual care) Pre (month 1) & Post (month 9)	X
Improving LDL control (LDL < 100mg)	EPIC	As recommended clinically (usual care) Pre (month 1) & Post (month 9)	X
Blood Pressure Reduction	EPIC	As recommended clinically (usual care) Pre (month 1) & Post (month 9)	X
<b>Process</b>			
% Screened for FI (screened/eligible)	EPIC	Tracked monthly	
% Prescribed Food Rx (screened +)	EPIC	Monthly	
% Food Rx redemption	Link2Feed/EPIC	Monthly	
% Food for Change program retention	Link2Feed/EPIC	Monthly	
<b>Satisfaction</b>			
Patient	Excel Spreadsheet (Survey)	Baseline, 3 months (mid-pt), 6 months	
Provider	Excel Spreadsheet (Survey)	Baseline & 12 months	


# Patient Satisfaction




I get the food for free, and because of that **I eat more fruits and vegetables.**




What I like the most is the **explanation** about the servings, ingredients, and it **helps me understand** the carbohydrates serving sizes, sugars, and fats.




The Food Farmacy helps us get our **A1C to a good level** and it helps us **eat better.**



I like the great variety of fruits and vegetables. I learn how to **eat healthier** and how to control portions.



Because Edis told me to talk to my doctor about my medication, my sugar levels have improved. **They have both educated me very well.**



The Food Farmacy is very informative. It assists along with my exercise program Livestrong Cancer Support. **I feel better and a little more energetic!**

# Provider Satisfaction



# Current Food Farmacy Locations



**Strawberry Health Center**  
May 2019



**LBJ Hospital Campus**  
May 2021

August 2020

**Acres Home Health Center**



# Key to Success-It Takes a Village!

## Components



Data availability and transparency



Effective patient engagement



Listening with intent



Committed and compassionate teams



Access to medical homes



Robust community partnerships

## Partners



U.S. DEPARTMENT OF AGRICULTURE



Anthem<sup>®</sup> Foundation



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